

## Henry Ford College

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Dr. Thomas J. Tobin 127 President's Drive State College, PA 16803

Dear Tom:

We just wanted to say thanks one last time for the work you did with our committee over the last several months, leading up to our Professional Issues Conference (PIC) on January 5<sup>th</sup>, 2017.

The conference itself was a great experience for all faculty who attended: nearly 90% of those surveyed were "satisfied" or "very satisfied" with your keynote address and wrap-up, with similar numbers for the breakout sessions as well. Anecdotally, committee members heard from several colleagues who appreciated both your subject matter and your delivery. Most rewardingly, people reported feeling much more confident in making their classes more accessible for all of their students – and that was the goal, after all!

Of course, the conference only went well because of preparation. We can't thank you enough for your open and prompt communication; you managed to answer all of our questions – large or small – within a ridiculously brief turnaround time. We had a lot of working parts for a half-day conference, and you handled them all with aplomb, including virtual training for the workshop leaders. My favorite story will always be the email you responded to from an Ohio rest stop in the middle of your move from Illinois to Pennsylvania!

On behalf of AFT-Local 1650 and the Professional Issues Conference Committee, thanks for all your work!

Best,

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Angela Hathikhanavala Professional Issues Conference 2017 Co-Chair Academic Coordinator, English and Speech Henry Ford College